

May/June 2020

# LIGHT Reading

## A MESSAGE FROM GENERAL MANAGER AND CEO DEBRA SMITH

Dear Seattle City Light customers,  
These past few months were rife with uncertainty and what feels like one significant challenge after another. We've experienced some dark times, but we've also seen glimmers of hope punctuated by the perseverant spirit of our region.

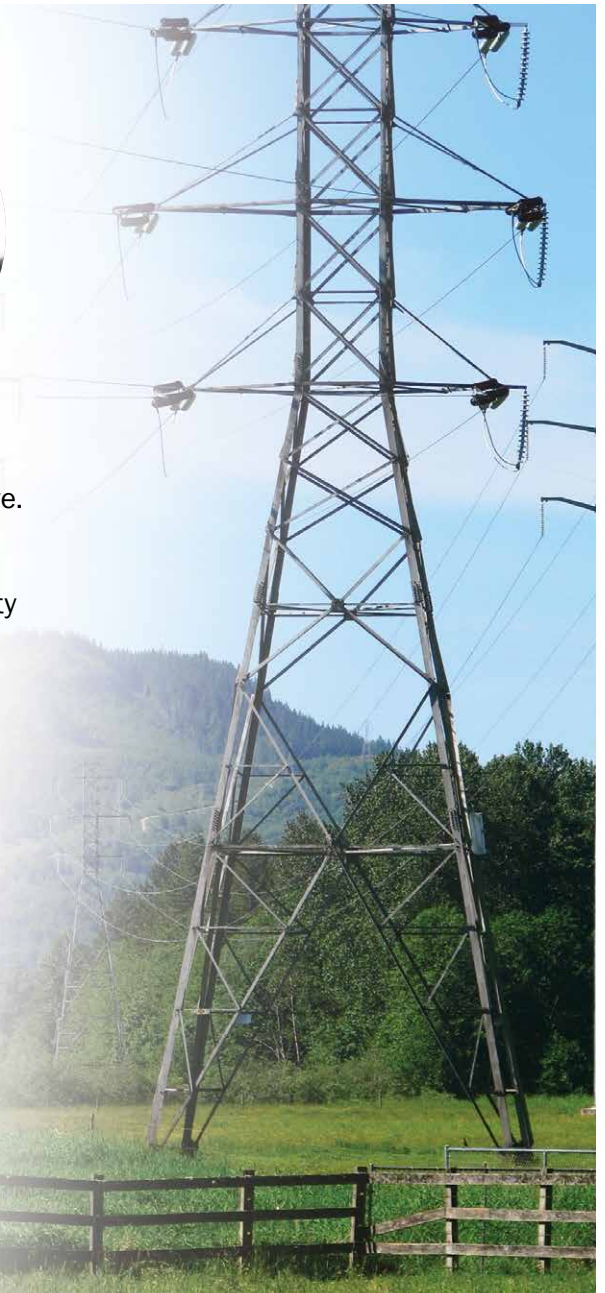


At City Light, we continue to work hard to react quickly to COVID-19 while remaining committed to the well-being, both physical and financial, of our dedicated employees and the communities we serve. Our service is an essential need, and its reliability is a top priority. As we continue to address the lasting impacts of COVID-19, we are still improving how we work to ensure employee and customer safety while we maintain critical services.

If you do see our crews working in your neighborhood, please do your part by keeping a safe distance – always a good idea when it comes to working with electricity, whether we're avoiding a virus or not! To learn more about the steps City Light has taken to keep our employees safe and our customers supported, visit our Powerlines Blog and search the phrase "COVID-19 Crisis."

These are tough times, but I know that we will get through this together. Take care, stay safe, stay healthy.

Debra Smith  
General Manager and CEO  
Seattle City Light



Seattle City Light

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## CONSERVE ENERGY AT HOME

Working from home? Distance learning? Your electric use will likely increase during this time. For ideas on how to manage your usage and conserve energy around your home, visit [energysolutions.seattle.gov/your-home/ways-to-save](http://energysolutions.seattle.gov/your-home/ways-to-save).

## AVAILABLE PAYMENT PLANS

If the lasting financial burden of COVID-19 has taken its toll on you and your family, please know that flexible payment plans are available. To sign up, please visit [seattle.gov/light/paymybill/arrangements.asp](http://seattle.gov/light/paymybill/arrangements.asp).

## PROJECT SHARE

In a time of crisis, people want to know how they can help their neighbors. City Light's Project Share gives the gift of electricity to those who need it. To donate or to learn more, visit [seattle.gov/light/ProjectShare](http://seattle.gov/light/ProjectShare).

## GREEN UP!

Make an impact by contributing to a greener, more resilient energy future by joining the City Light Green Up program. Simply add \$3, \$6 or \$12 to your bill per month. Learn more by visiting [seattle.gov/light/greenup](http://seattle.gov/light/greenup) or call (206) 684-3800.



### SAFETY TIP FROM THE FIELD

*"If you find yourself near a downed power line, don't walk or run... SHUFFLE! Keep your feet together and move at least 20 feet away. If*

*a downed power line falls on your car, stay inside and call 911. Remember, never touch or approach a downed wire or anything in contact with the wire."*



**AT WORK**   
in your neighborhood

At Seattle City Light, we're continuing to prioritize essential critical infrastructure work and doing work in a way that minimizes service disruptions to customers. The safety of our customers and crews is our number one priority.

Due to the nature of our work, some essential tasks require crew members to work closely together for their safety. If you see our crews working side by side, please know they're doing it for good reason and are minimizing close proximity as much as they can to safely complete the job.

All construction jobs are required to have updated Health and Safety Plans to ensure that crews are practicing the correct procedures regarding jobsite health screenings, personal protection equipment, social distancing, worker hygiene and employee training. We will continue to evaluate and adjust these procedures as the current COVID-19 situation changes.

For a detailed list of City Light construction projects, please visit [seattle.gov/light/atwork](http://seattle.gov/light/atwork).



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